

## Electronic Patent Application Fee Transmittal

<b>Application Number:</b>	09774944			
<b>Filing Date:</b>	30-Jan-2001			
<b>Title of Invention:</b>	DIGITAL MULTIMEDIA CONTACT CENTER WITH TIER ESCALATION AND DEESCALATION IN RESPONSE TO CHANGED CRITERIA			
<b>First Named Inventor/Applicant Name:</b>	Justin Broughton			
<b>Filer:</b>	David H. Tannenbaum/Scott Matthews			
<b>Attorney Docket Number:</b>	47524/P152US/IVLP			
Filed as Large Entity				
<b>Utility      Filing Fees</b>				
<b>Description</b>	<b>Fee Code</b>	<b>Quantity</b>	<b>Amount</b>	<b>Sub-Total in USD(\$)</b>
<b>Basic Filing:</b>				
<b>Pages:</b>				
<b>Claims:</b>				
<b>Miscellaneous-Filing:</b>				
<b>Petition:</b>				
<b>Patent-Appeals-and-Interference:</b>				
<b>Post-Allowance-and-Post-Issuance:</b>				
Utility Appl issue fee	1501	1	1400	1400
<b>Extension-of-Time:</b>				

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Miscellaneous:				
Total in USD (\$)				1400